WE CARE Centara Grand Mirage Beach Resort Pattaya

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Centara Grand Mirage Beach Resort Pattaya, led by Denis Thouvard, Area General Manager (centre), ensure safety and hygiene excellence to guard against the novel coronavirus, keeping guests and staff well-protected to the high standards and guidance of Centara Hotels & Resorts. The company has put in place a comprehensive range of safety measures at each of its properties to further protect and assure the health and safety of its guests and employees.

Safety measures include: installation of additional hand washing and hand sanitising stations in public areas of hotels and resorts, and in common areas frequented by guests and employees; expanded employee training in transmission prevention that incorporates guidelines from the World Health Organization (WHO); notices in public areas to inform and update staff about the situation and the protective measures they can take; frequent periodic sanitising of common areas within each property, including food preparation areas under GMP (Good Manufacturing Practice) guidelines and mass catering Hazard Analysis critical control points (HACCP), restaurants and bars, spas, fitness centres and common guest areas. In addition, thermal scanners check the temperature of guests and visitors; those with high fever or other symptoms may undergo additional screening. When checking in, all hotel guests are also asked to fill out a questionnaire enquiring about prior travel.

Centara Grand Mirage Beach Resort Pattaya welcomes every guest with a warm smile, and we want you to enjoy each and every day throughout your stay. So we pledge to provide you with our service, safety and hygiene excellence guarantee. We love to see all of the folks who come from around the world calling this house "home".

"We Care" Our professional and friendly hotel staff are committed to making your stay both enjoyable and comfortable. For more information and reservations, please contact +66 (0)38 301 234.