THAI Smile offers flight change fee waiver and refunds on all mainland China flights

THAI Smile offers flight change fee waiver and refunds on all mainland China flights

Regarding to the current spread of a novel coronavirus in China, the Chinese government has prompted the Chinese authorities to launch the highest-level emergency responses nationwide to the disease. Wuhan and many nearby at-risk cities have been locked down. THAI Smile is facilitating passengers, affected by the situation by offering a travel waiver to China-bound flyers to change their itineraries on three routes with full refund including Bangkok- Chongqing, Bangkok- Changsha, and Bangkok- Zhengzhou.

Passengers who have tickets scheduled for a travel period from 24 January – 29 February 2020 can change their travel plans without incurring an additional change fee from now until 29 February 2020 with terms and conditions applied. Passengers can contact Call Center 1181 or +662-118-8888 for 24 hours to make changes to their tickets.