

Chunghwa Post's upgraded automation sorting system from Toshiba is under operation



As like other Asia economic increasing market, e-commerce business bring the convenience to the consumers as well as the demand for efficient logistical solutions for Chunghwa post co.,LTD (hereafter as "CHP"), the largest logistic entity in Taiwan.

In September 2015 CHP awarded Taiwan local branch a contract for supplying of high speed and high capacity automatic letter and parcel sorting system to replace the existing system at Taichung, Tainan and Kaohsiung mail center.

This project completed in Dec 2017 and whole system are in operation now, contributing to its first of busy lunar New Year gift sending season.

The integrated systems comprise letter sorting machine and parcel sorting machine, all connected with a management information system at CHP's head office in Taipei. Toshiba's advanced character recognition system boosting high capacity throughput and productivity by reading zip codes and Chinese character mail addresses and barcodes on letter and parcels (zip code and barcode only)

The letter sorting machine can process 42,500 letters an hour and the parcel sorting machine can handle 8,500 packages per hour, both significant improvements: letter sorting is now some 20% to 30% faster than with the earlier systems, and highly accurate; the deployment of high level barcode reading and a video coding system has automated parcel sorting.

Toshiba has provided comprehensive support for this full turnkey project that goes far beyond system supply. It oversaw the dismantling and removal of previous equipment; and with a local partner, it will provide professional on-site maintenance support for over 10 years, bringing its proven know-how to maintenance management.

"The Chunghwa Post project is a great success for us," observed Mr. Sadao Sekine, Vice President of the Security & Automation Systems Division at Toshiba Infrastructure Systems & Solutions Corporation (TISS). "Asia's e-commerce and logistics industries are becoming increasingly sophisticated, and this project has allowed us to demonstrate how Toshiba can deliver integrated, automated mailing systems. Leveraging our 50 years of experience in providing equipment and solutions for the postal business, we are delighted to support Taiwan's postal system in areas of scalability and efficiency."

In addition to Taiwan. TISS has also installed advanced logistics systems in Singapore, and will continue to seek to cultivate new business in other Asian markets and the wider world market.